

NDIS agreement Fields marked with an * are required

Parties

This agreement is made between: (the participant) and provider:

Ballroom Fit

Email: info@ballroomfit.com.au Website: www.ballroomfit.com.au

Phone: 0439 460 487

First Name *			
Last Name *			
NDIS Number			
Plan start date *			
Plan end date *			
NDIS type			2/
	Plan Managed.	Self-managed	

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The NDIS and this Service Agreement

Ability Dance, Para Dance and Senior Exercise Classes run by Ballroom Fit.

The Parties agree that this Service Agreement is made in the context of the NDIS, which is a scheme that aims to:

- support the independence and social and economic participation of people with a disability; and
- enable people with a disability to exercise choice and control in the pursuit of their goals and the planning and delivery of their supports.

The supports described in this Service Agreement are reasonable and necessary supports specified in the statement of supports in the Participant's NDIA current plan (under section 37 of the National Disability Insurance Scheme Act 2013) Ballroom Fit will adhere to the National Disability standards.

- The Participant's NDIA plan is expected to remain in effect during the period the supports are provided; and
- The Participant will immediately notify the Provider if the Participant's NDIA Plan is replaced by a new plan or the Participant stops being a participant in the NDIA.

Changes to this Service Agreement

If changes to the supports or their delivery are required, the Parties agree to discuss and review this Service Agreement. The Parties agree that any changes to this Service Agreement will be in writing, signed, and dated by both Parties.

Ending this Service Agreement

Should either Party wish to end this Service Agreement they must give one months' notice, in writing with an email to info@ballroomfit.com.au. If either Party seriously breaches this Service Agreement the requirement of notice will be waived.

Please note:

The NDIS price for services is set by the NDIA and is reviewed annually. Ballroom Fit reserves the right to change the price of its services in accord with any changes made by the NDIA to service pricing.

Participants will be charged the full NDIS rate and only if their package allows partial funding by NDIS they need to cover the balance.

At the end of each month, Ballroom Fit will send the participant an invoice for those supports for the participant to pay.



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Coaching the participantPlease list any information that could assist us in teaching the participant such as motivators, behaviour strategies, communication, and signs.

What would you like to achieve at Ballroom Fit in the year ahead?
What support do you need to achieve these goals?
What have you achieved since originally enrolling in Ballroom Fit?
Is there anything that you would like to make Ballroom Fit aware of that will further assist us?

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Agreed code of conduct

The Ballroom Fit environment is for everyone regardless of their disability, age, gender/gender identity, race, sexual orientation, physical appearance, religion, or whatever. We do not tolerate harassment of any kind. All Ballroom Fit activities are approached with professionalism and integrity.

In keeping with the above, all students, support workers, coaches, assistant coaches and other volunteers agree at all times act with regard to principles of fairness and common courtesy. Advocacy

At any stage during your interaction with Ballroom Fit should you wish to use the services of an advocate please contact the Office of the Public Advocate on 1300 858 455 or via their website on www.publicadvocate.wa.gov.au. The WA Public Advocate is empowered by law to promote and safeguard the rights and interests of people with a disability.

Furth Advocacy information can be found at: www.disability.wa.gov.au

Feedback, Complaints, Disputes and Resolution Process

Ballroom Fit welcomes feedback from the participant or participant's representative and seeks to resolve any concerns a participant may have, in a timely and professional manner.

If the participant wishes to give Ballroom Fit feedback or has a dispute, the participant can talk to the Principal, their Coach or Assistant Coach. Alternatively complete our online Feedback Form.

If the participant is not satisfied with the outcome they can contact the Ballroom Fit Principal by phone on 0439 460 487 or send an email to info@ballroomfit.com.au. Alternatively, the Participant can contact the Health and Disability Services Complaints Office (HaDSCO) by phone on (08) 6551 7600 or visit the HaDSCO website on www.hadsco.wa.gov.au for further information.

Ballroom Fit will:

- protect your privacy and confidential information
- consult the participant and/or your parent/carer on decisions about any changes to the services provided
- listen to your feedback and resolve problems quickly
- treat you with courtesy and respect

Contact Detail:

Address: Ballroom Fit, Unit 1 63 Preston St, Como WA 6152

Email: info@ballroomfit.com.au

Phone: 0439 460 487

Website: www.ballroomfit.com.au



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